AT Transport Child & student concession

Auckland Transport offers discounted fares for children and secondary school students.

- Steps to get a child or secondary student concession.
- Getting a child cash fare.
- For parents/caregivers see information about registering an AT HOP card for a child.

What you need to know

- Children under 5 years of age travel free accompanied by a fare paying passenger.
- Children 5 to 15 years inclusive (until 16th birthday) of age are eligible for a child fare.
- 16 - 19 year olds who are full time secondary students (including home-schooled secondary students) are eligible for a child fare. All secondary students, including those under 16, (you can apply for a concession up until your 20th birthday) are required to carry their current AT student ID card with them and present it on request to prove their eligibility for travel.
- All secondary students who are 19 at the start of the year (and who turn 20 during the year), are eligible for student concession fares until the earlier of when their student I.D card expires or 31 March (the following year).
- Note: Previously, the policy specified that when students turned 20, they were no longer eligible and had to pay the full adult fare from their 20th birthday onwards. As of November 2015, this is no longer the case, as policy has been changed.
- Student ID cards are not required for primary and intermediate school children.

5 steps to get a concession

If you already have a registered AT HOP card go straight to step 3.

Step 1: Buy a card

If you don't have an AT HOP card then first buy a card. You need the card number to be able to register the card.

Step 2: Register your AT HOP card online

Create MyAT online account and then log in to register your AT HOP card.
If you are under 16 a child concession will be applied automatically when you register your AT HOP card with a correct date of birth.
- It may take 24-48 hours after registration for the concession to be applied.
If you do not tag on within 60 days, the child concession will expire. If this happens, please call us and we will reactivate it for you.

If you are over 16 follow steps 3-5 below.
When you register an AT HOP card you have the option to register a card for yourself or for someone else if you want to manage the card on your account. Find out about options for parents/caregivers registering an AT HOP card for a child.

Step 3: Secondary school students ensure you have proof that you are eligible for a concession

Note: If under 16 years a child concession will be applied automatically when you register your AT HOP card, based on the date of birth you provide.
Get an AT student ID card from your school to prove your eligibility. Home-schooled secondary students (aged 13-19, inclusive) are now required to apply for an ‘AT Student ID Card’ and show this when applying for their concession. (Same as all other students). To apply for an AT student ID card call us on (09) 366 6400. You need this for your application in step 4. Student ID cards are not required for primary and intermediate school children, however primary and intermediate students may contact us to request a student ID card or call on (09) 366 6400.

Who can get a child concession

- Children aged from 5 to 15 years inclusive (until 16th birthday).
- Secondary school students (including home-schooled students) between the ages of 16 and 19 and if they are still attending school full time.
- All secondary students, including those under 16, are required to carry their current AT student ID card with them and present it on request to prove their eligibility for travel.

Who does not qualify

- Any secondary student without proof of their eligibility for travel.
- Students undertaking study at a private training institute (e.g. language school) or a tertiary institute are not eligible for the child fare, but may be eligible for the tertiary student concession.

Step 4: Submit your concession application online
Note: If under 16 years a child concession will be applied automatically when you register your AT HOP card, based on the date of birth you provide.

How to apply for child at school aged 16 and over

- Log in to your MyAT online account and select Apply for a concession in the menu
- Confirm your details are correct
- Select the card you wish to apply the concession to and fill out the relevant eligibility details
- Click submit

What you need to know

- You may only hold one AT HOP card with a secondary student concession on it.
- The secondary school student child concession expires on the same date as the student’s AT student ID card.
- When using public transport, secondary students must have their current AT student ID card with them and present it on request to prove their eligibility for travel

Step 5: Load a concession onto your AT HOP card - for over 16 years only.

You need to visit your nearest AT customer service centre to load the concession on your card. Remember to bring your AT HOP card and student ID card with you to prove your eligibility.

Apply or renew secondary student concession on your AT HOP card.

Getting a child cash fare

- Children aged from 5 to 15 years inclusive (until 16th birthday) can travel on child fares and student ID cards are not required for primary and intermediate school children.
- Full-time secondary students, including those under 16 (you can apply for a concession up until your 20th birthday) can travel on the child fare, provided they are able to show a current Auckland Transport approved secondary school student ID.

Information for parents/caregivers creating an AT HOP card account for a child.

There are two options:

1. Set up a MyAT account and register an AT HOP card under your child's name. This will require a unique email address and you are unable to use the email address of another MyAT account.
2. Set up a MyAT account under your own name and create a linked account with your child's details. This requires you to have your own AT HOP card registered before you create a linked account, but will allow you to manage your child's AT HOP card, any
additional AT HOP cards you wish to register and additional AT HOP linked accounts for other family members. Find out more about options for parents with linked accounts for managing multiple cards.

What else you need to know

- The child concessions also apply to students travelling on school buses. Find school bus timetable information.
- Discounted fares are available on services contracted to Auckland Transport and on commercial services where there is a concessionary fare scheme agreement between the operator and Auckland Transport.

You may be interested in:
- School bus timetables
- Tertiary student concessions
- How to pay for public transport
- Ticket and Top-Up machines
- Ticket agents